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citizenM started with an observation: The evolution of a new type of traveler.

They are independent, share a respect for different cultures and are young at heart; the mobile Citizens of the World.

Mobile citizens know what they like from a good hotel and don't like from a bad one.

We named our hotel after them; citizenM.



fashion citizen cultural citizen party citizen business citizen





- A contemporary luxury hotel for a midrange price
- AAA locations in world class cities
- A great place to sleep, meet, work and relax
- 24/7 food and beverage facilities
- Fast and easy check in /out
- A sociable environment
- Free Wifi for all
- Free movies on demand
- Phone calls at Skype rates
- No hidden costs













- Rotterdam Blaakhaven
- Paris Charles de Gaulle
- London Tower
- London St. Paul's
- London Shoreditch

#### Next:

- Istanbul
- Hong Kong
- Shanghai
- Singapore







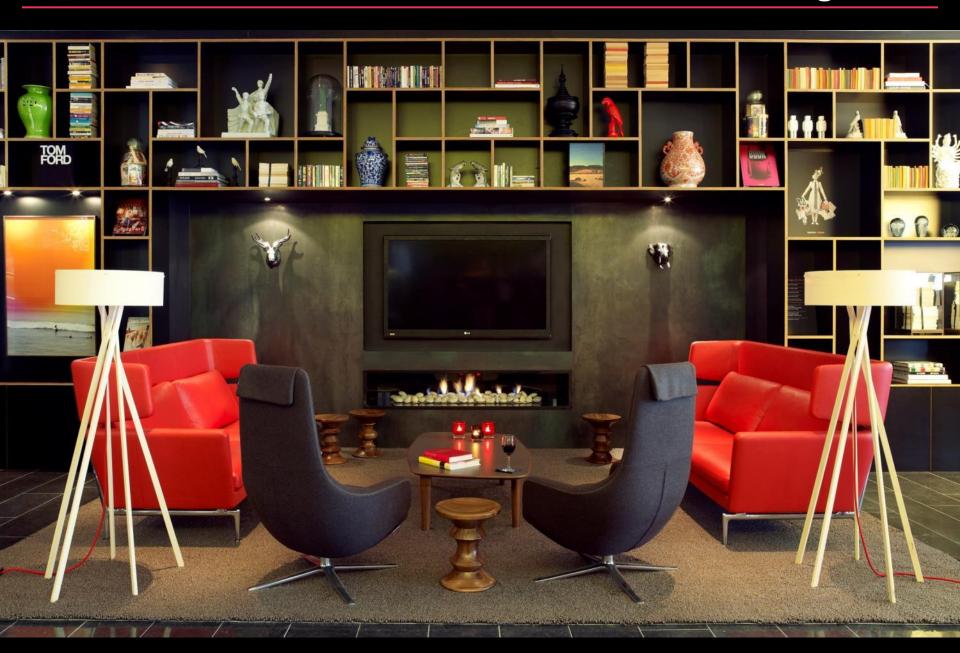


#### self check in



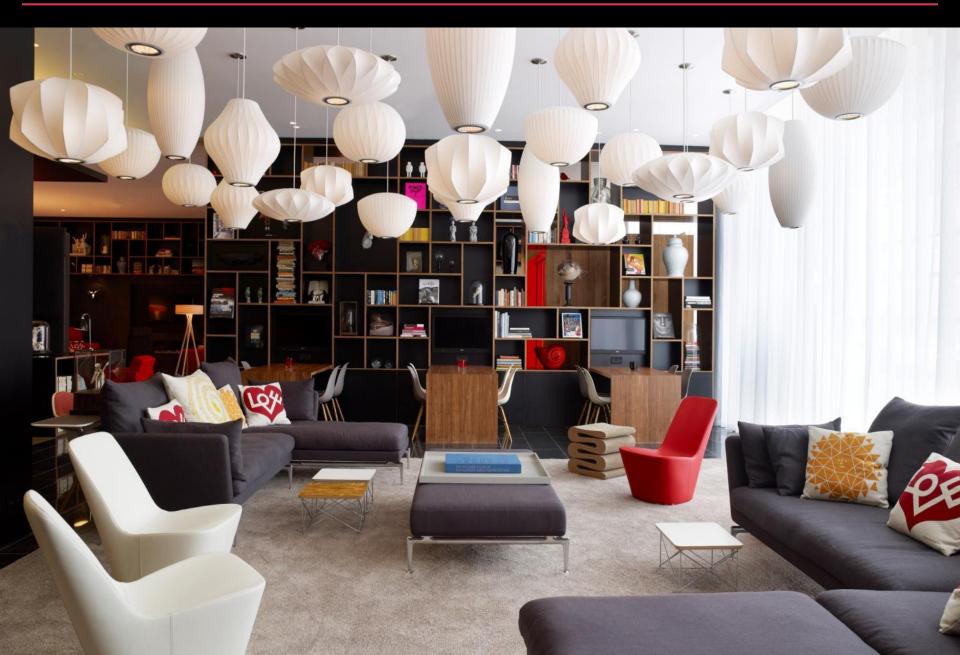


# living rooms











## local community





## canteenM





## a 24/7 pit stop for hungry citizens



















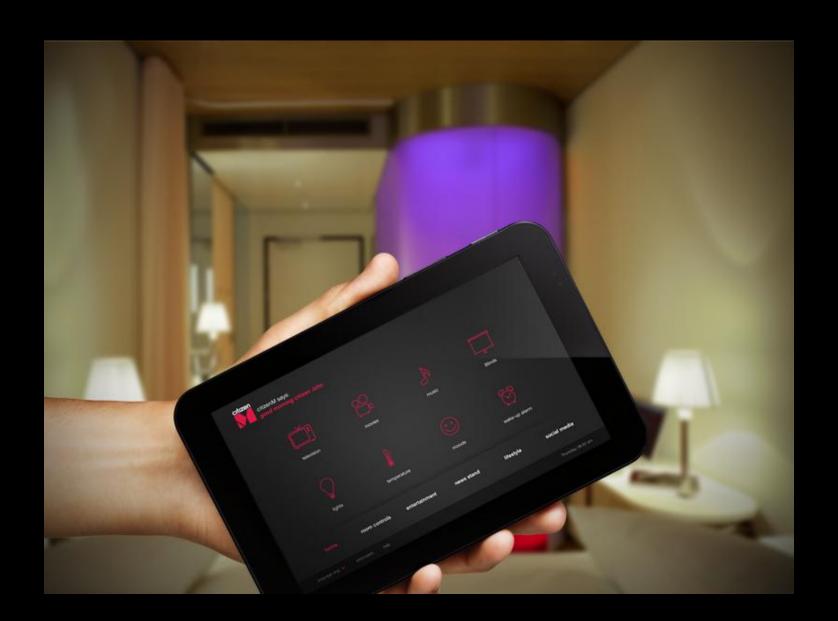














#### out of the box



230 rooms

Fast
Predictable
Consistent quality
Low impact on neighbors
Excellent carbon footprint



- We can not solve problems by using the same kind of thinking we used when we created them (Albert Einstein)
- You can not discover new oceans, unless you have the courage to loose sight of the shore (Andre Gide)
- Creativity is thinking up new things. Innovation is doing new things. (Theodore Levitt)
- Innovation distinguishes between a leader and a follower.
   (Steven Jobs)



#### WHAT IS INNOVATION?

Degree of innovation	Product	Service	Process
Business as usual	Laptop	High street shops	Cash payment
Incremental (optimization)	Ultra book	Department store	Payment checks
Radical (architectural)	Tablet	Tupperware party	Credit cards
Transformative (discontinuous)	Google glasses	Shop online	Pay with mobile phone





Innovation; a board room priority

Set your goals

Dare to dream while you can

Create controversy

Don't just leave it to the professionals

Share





Fish are the last to discover water

When your tool is a hammer, every solution is a nail

The road to perfection is always under construction





Keep is smart and simple

Good intentions are worthless

A camel is a horse designed by a team

You are never done







Don't be afraid to fail, be afraid not to have tried!

Have fun!





citizenM says: Be transformational!

